



**The Informer**

is a handheld diagnostic tool designed for use with single-phase PumpSaver® models equipped with an infrared LED transmitter.

The Informer uses an infrared receiver to access information sent from the PumpSaver®, which can be helpful for troubleshooting the system. Each SymCom single-phase PumpSaver® model equipped with an infrared LED transmits valuable information from the device. To retrieve this information, the Informer's receiver must be directed toward the PumpSaver's LED transmitter. A green communication status light indicates when the Informer is receiving data from the PumpSaver®. If communication is lost, the Informer will display the last values it received. The Informer automatically turns off after 2 minutes of non-use to conserve battery power.

The Informer displays:

- Real-time voltage, current, and power
- Dry-well and overload trip points
- Calibration voltage
- Last fault
- Voltage, current, and power at last fault
- Highest/lowest voltage and current since last calibration
- Model number
- Run time

**ALREADY HAVE AN INFORMER??**

Informers with the 3-button keypad can be returned for a free upgrade to include the latest features. Please call 800-843-8848 for return authorization.

An infrared adapter will be included with all new and updated Informers. This adapter allows communication with the PumpSaver without opening the panel door.

**Specifications**

- Power**
  - Input ..... 9 Volts DC (requires one 9-volt alkaline battery)
  - Consumption ..... 0.25 Watt max.
  - Auto Shut-off ..... 2 minutes
- Operating Temp.** ..... 0 to 60°C
- Communication**
  - Signal ..... Infrared
  - Range ..... 1-10 ft.
  - Data Update ..... 2 seconds
- Accuracy**
  - Voltage ..... ±2%
  - Current ..... ±2%
  - Power ..... ±4%
- Resolution**
  - Voltage ..... 1.0VAC
  - Current ..... 0.1 Amp AC
  - Power ..... 0.01kW
- Display** ..... Liquid crystal
  - Size ..... 2 rows x 16 characters
- Keypad** ..... Three 0.5" buttons
  - Mechanical Life ..... 500,000 actuations
  - Overlay Material ..... Lexan
- Enclosure**
  - Dimensions ..... 5.5" H x 3.6" W x 1.125" D
  - Weight ..... 6 oz. (w/out battery)
  - Material ..... Black ABS